

## **MRA TIP-OFFS ANONYMOUS SERVICE**

As one way of eradicating cases of tax fraud, evasion, bribery, smuggling and dishonesty, the Malawi Revenue Authority (MRA) introduced Tip Offs Anonymous Service in conjunction with Deloitte. What is Tip Offs Anonymous Service? This is a toll free service that enables people to report corporate problems like fraud, bribery, corruption and smuggling and other inappropriate behaviours at work places.

Members of the public who suspect or have proof that tax evasion or smuggling is taking place are required to dial a toll free number 847 for Airtel and TNM subscribers or 80000847 for MTL subscribers.

Informants can also send their tips to the Centre through email address: [reportswqm@tip-offs.com](mailto:reportswqm@tip-offs.com) or fax to 0182 229. Informants can also send their tips through the following postal address for free (no stamp required): The Call Centre, P.O Box 1726, Blantyre.

From Monday to Friday starting from 7.30 am to 5.30 pm including public holidays, there is live answering from the Centre. On Saturdays, there is live answering from 8.00 am to 12.00 noon and thereafter a voicemail facility is available.

When using Tip Offs Anonymous Service, informants are required to give information like the date, time, location, the people involved or the amount of revenue involved. Tips can be in English or Chichewa. Informants are also required to give a four or five digit number of their choice like 2145 or 52212, for their identification. No personal details are required.

If the tip leads to apprehension of the culprit or recovery of revenue that would have been lost through inappropriate behavior, a reward is given. It ranges from a minimum of 10% of the taxes recovered to a maximum of K500,000.

The service has a lot of benefits: when one reports to the Centre, operators quickly analyze and assess the information for urgency and speed. Tips are sent to the Centre any time regardless of whether it is a weekend, public holiday or off working hours. Furthermore, the service guarantees independence and objectivity because the rewards are given by Deloitte on behalf of MRA.

Against this background, we would like to appeal to all Malawians to report any suspected cases of tax evasion, fraud, smuggling to enable MRA collect the taxes due and also get a reward.

Feedback: [tax@mra.mw](mailto:tax@mra.mw) or 0888958220