



Malawi Revenue Authority

PUBLIC NOTICE

PERCEPTION SURVEY

The Malawi Revenue Authority (MRA) is informing the general public that it is undertaking a perception survey from this month, April 2020 to May 2020.

This is a periodical exercise, done every two years, meant to gauge taxpayers' perception on the Authority's services and operations. Currently, the survey is being conducted by EDUC Consult.

Therefore, participants in the survey should be assured that the information collected will be treated with utmost confidentiality and used only for the intended purposes.

In this regard, MRA is appealing to taxpayers and members of the general public to cooperate with EDUC Consult when approached to participate in the survey.

EDUC Consult is gathering information for the survey in:

- **Mangochi**
- **Mulanje**
- **Dedza**
- **Lilongwe**
- **Kasungu**
- **Mzimba**
- **Mzuzu**
- **Karonga**

Any queries regarding the survey can be directed to the **Manager, Marketing Communications, Wilma Chalulu** on **0888 204 666** or **wchalulu@mra.mw**

Tom Gray Malata
COMMISSIONER GENERAL